

## BOARD OF PROFESSIONAL RESPONSIBILITY of the SUPREME COURT OF TENNESSEE

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## STARNES, WILLIAM BRIAN

**BPR # 011323** 

December 05, 1996 County: Knox District: 2

Public censure on December 5, 1996. He failed to communicate adequately with clients; charged clients extra for phone conversations; delayed in returning clients' files after they were requested; and failed to respond adequately to the Board regarding the complaints.